

HAVANT BOROUGH COUNCIL
PUBLIC SERVICE PLAZA
CIVIC CENTRE ROAD
HAVANT
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OPERATIONS AND PLACE SHAPING BOARD AGENDA

Membership: Councillor Lloyd (Chairman)

Councillors Carpenter, Guest, Howard, Jenner, Milne, Raines, Robinson, Francis and Rennie

Meeting: Operations and Place Shaping Board

Date: Tuesday 28 January 2020

Time: 5.00 pm

Venue: Hollybank Room, Public Service Plaza, Civic Centre Road,
Havant, Hants PO9 2AX

The business to be transacted is set out below:

David Brown
Monitoring Officer

20 January 2020

Contact Officer: Holly Weaver 02392446233
Email: holly.weaver@havant.gov.uk

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|---|---------------|
| 1 Apologies | |
| To receive and record apologies for absence. | |
| 2 Minutes | 1 - 10 |
| To approve the minutes of the meetings of the Operations and Place Shaping Board held on 16 December 2019 and 17 December 2019. | |
| 3 Matters Arising | |
| 4 Declarations of Interest | |

To receive and record any declarations of Interests from members present in respect of any of the various matters on the agenda for this meeting.

5 Nutrient Neutrality Update

Additional documents to follow.

GENERAL INFORMATION

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Internet

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PROTOCOL AT MEETINGS – RULES OF DEBATE

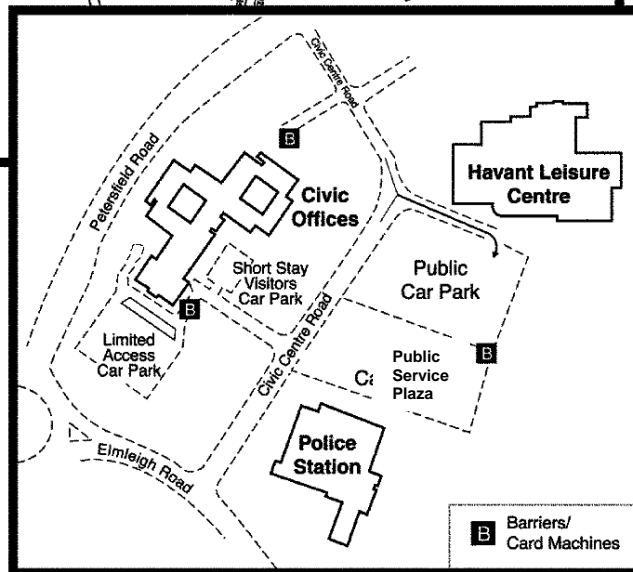
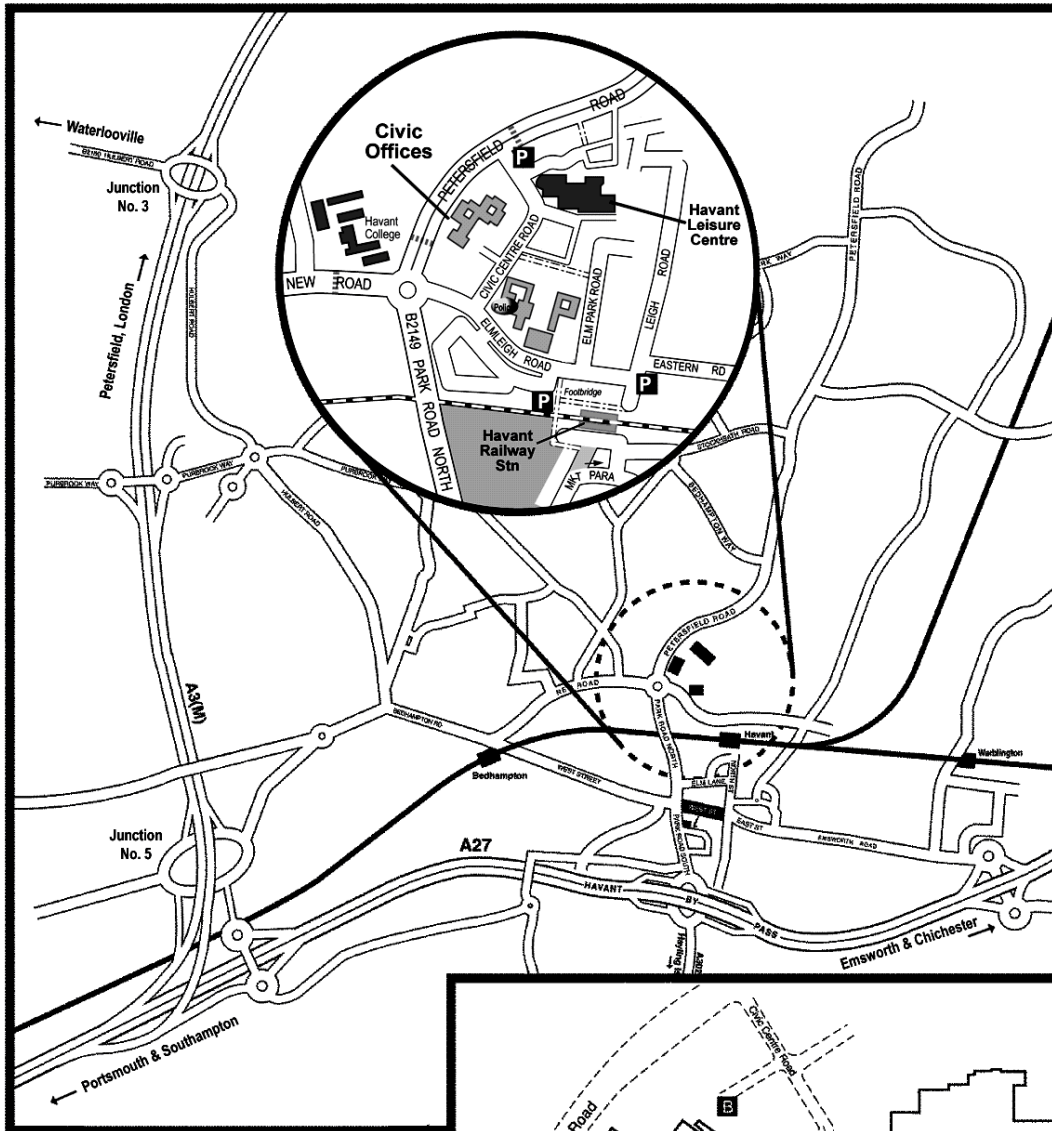
Rules of Debate

- Councillors must always address each other as “Councillor ...” and must always address the meeting through the Chairman
- Councillors may only take part in the debate if they are present at the meeting: video conferencing is not permissible
- A member of the Committee may not ask a standing deputy to take their place in the Committee for part of the meeting
- The report or matter submitted for discussion by the Committee may be debated prior to a motion being proposed and seconded. Recommendations included in a report **shall not** be regarded as a motion or amendment unless a motion or amendment to accept these recommendations has been moved and seconded by members of the Committee
- Motions and amendments must relate to items on the agenda or accepted by the meeting as urgent business
- Motions and amendments must be moved and seconded before they may be debated
- There may only be one motion on the table at any one time;
- There may only be one amendment on the table at any one time;
- Any amendment to the motion can be moved provided it is (in the opinion of the Chairman) relevant to the matter under discussion. The amendment can be a direct negative of the motion.
- The mover with the agreement of the seconder may withdraw or alter an amendment or motion at any time
- Once duly moved, an amendment shall be debated along with the original motion.
- If an amendment is carried, the motion as amended shall take the place of the original motion and shall become the substantive motion on which any further amendment may be moved.
- If an amendment is rejected different amendments may be proposed on the original motion or substantive motion.
- If an amendment is lost, other amendments may be moved to the original motion or substantive motion
- If an amendment is lost and there are no further amendments, a vote will be taken on the original motion or the substantive motion
- If no amendments are moved to the original motion or substantive motion, a vote will be taken on the motion or substantive motion
- If a motion or substantive motion is lost, other motions may be moved

Voting

- Voting may be by a show of hands or by a ballot at the discretion of the Chairman;

- Councillors may not vote unless they are present for the full duration of the item;
- An amendment must be voted on before the motion
- Where there is an equality of votes, the Chairman may exercise a second (casting) vote;
- Two Councillors may request, before a vote is taken, that the names of those voting be recorded in the minutes
- A Councillor may request that his/her vote be recorded in the minutes



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HAVANT BOROUGH COUNCIL

At a meeting of the Operations and Place Shaping Board held on 16 December 2019

Present

Councillor Lloyd (Chairman)

Councillors Carpenter, Howard, Jenner, Raines and Robinson

Other Councillors Present:

Councillor(s): Pike

33 Apologies

There were no apologies for absence.

34 Minutes

The Minutes of the meeting of the Operations and Place Shaping Board held on 28 October were signed and agreed as a correct record.

35 Matters Arising

The Chairman informed the Board that two items had been added to the Operations and Place Shaping Board Work Programme, namely:

- 1) West Beach car park - Beach Management Team;
- 2) New Councillors Induction Programme.

The Chairman reminded the Board that a Challenge Session was taking place the following evening to hear the update from Southern Water.

36 Declarations of Interest

There were no declarations of interest relating to matters on the agenda.

37 Co-opted Member

Councillor Crellin was invited to attend the meeting and take part in the discussion of the items.

38 Quarterly Regeneration Update (Andy Biltcliffe)

The Chairman invited the Head of Regeneration (South), and the Deputy Leader of the Council and Cabinet Lead of Planning, Regeneration and Communities, to deliver an update on the Regeneration of Havant Borough.

The Head of Regeneration (South) gave a brief overview about the need for regeneration within the Borough of Havant, how the Regeneration team had been promoting the project at events, and how Regeneration could be made more appealing to investors.

In response to questions asked by the Board, the Head of Regeneration (South) advised that:

- a) the Borough of Havant needed a stronger advertising strategy to attract investors;
- b) there were 5 officers working for the Regeneration project;
- c) there will be future planning applications to regenerate the South of Hayling Island, but at present it costs as much to build as it does to sell;
- d) Leigh Park was a unique area for regeneration and the focus there would be building community centres within the estate;
- e) in the Regeneration business plan were set dates for developments, but these were all influenced by market conditions which were unpredictable;
- f) there would be a focus on flood mitigation for the Coastal Partnership;
- g) Wellington Way's proposed development was a regenerative program which was not part of the Regeneration Strategy Plan;
- h) the Regeneration team were working to try and alter external perceptions of Havant, and that some things were out of the Council's control;
- i) ultimately it would take a shift in demographic and attracting new people to the area in order to make regeneration possible.

In response to questions asked by the Board, the Deputy Leader of the Council and Cabinet Lead of Planning, Regeneration and Communities advised that:

- i. Regeneration had been working on bids externally and internally, and not just focused on housing;
- ii. there were limits to Wellington Way coming to committee, including the need for affordable housing and the Nutrient Neutrality issue within Planning as discussed in the previous meeting of the Board.

The Board agreed that there should be an All-Councillor Briefing on the Regeneration Project in the new year.

The Chairman opened the item by thanking the officers for their work towards the Homelessness and Rough Sleeper Strategy.

The Head of Housing and Community Engagement explained that the Strategy itself should take 5 years to implement, whilst the action plan should take 18 months. The Strategy would be a living document to be updated as necessary, and the plan next would be to create a Housing Strategy, which whilst not a requirement, would help facilitate the Homelessness and Rough Sleeper Strategy, which was a requirement.

In response to questions by Members of the Board about the relationship between Portsmouth City Council and Havant Borough Council, the Head of Housing and Community Engagement explained that Portsmouth City Council tenants in the Borough pay rent and council tax to Portsmouth City Council and Havant Borough Council respectively. Portsmouth City Council pay Housing Benefit to their residents and manage homeless residents under their remit.

In response to questions by Members of the Board about the changes in Homelessness Strategy due to the Homelessness Reduction Act 2017, the Head of Housing and Community Engagement and the Housing Manager (Development) explained that:

- a) housing prices in the Borough were controlled by the Broad Rental Market Area rates, which encompassed all areas from Portsmouth to Liss;
- b) if needed to be regulated then housing benefit could be safeguarded and given to landlords;
- c) as long as there was basic supply and demand then people would purchase homes in every area of the Borough;
- d) there was one Bed and Breakfast in the Borough which offers emergency housing through Havant Borough Council. The Council could however offer mediation and compensation where required in order to help house a rough sleeper;
- e) affordable homes to the West of Winchester were made available to the Council due to the Hampshire Homes Choice Partnership;
- f) more officers had been employed post-implementation of the Homelessness and Rough Sleeper Act in order to handle the new statutory duty;
- g) solely grant funding was used to pay for the new housing strategy;
- h) the Council had a duty to prevent homelessness within 56 days and a duty to relieve homelessness within 56 days – as per the statutory duty.

The Deputy Leader of the Council and the Cabinet Lead of Planning, Regeneration and Communities stated that there was a need for different

products to be developed to house the homeless community, such as B&Bs and privately rented accommodation.

In response to questions by Members of the Board about temporary accommodation, the Head of Housing and Community Engagement and the Housing Manager (Development) advised that:

- I. Brent House will be addressed from 2020 onwards, as there are specific surveys needed, but they are looking at a mixed age housing development opportunity;
- II. there are approximately 20 people in the housing system being aided by HBC at any one time, and below 80 in total throughout the year;
- III. the risk assessments involved in every aspect of homelessness housing will limit resources available to use;
- IV. as of 22 November 2019 there were no rough sleepers recorded in the Borough of Havant;
- V. there was community opposition to PODS being set up;
- VI. a portacabin could not be used as emergency overnight shelter due to a number of factors.

In response to questions by Members of the Board about customer experience, the Head of Housing and Community Engagement and the Housing Manager (Development) advised that:

- A. communications could be placed on Council noticeboards in the Borough notifying residents of where to look for accommodation in the event of a homelessness situation;
- B. specific targeted information directed at different groups was to be put on the website, to be reviewed regularly;
- C. the emergency out of hours service was used less than 3 times a month, including for housing;
- D. the costs of advertising needed to remain in the budget for the grant.

The Board **RECOMMENDED THAT** the Homelessness and Rough Sleeper Strategy be approved in full by Cabinet.

The meeting commenced at 5.30 pm and concluded at 7.25 pm

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Chairman

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HAVANT BOROUGH COUNCIL

At a meeting of the Operations and Place Shaping Board held on 17 December 2019

Present

Lloyd (Chairman), Carpenter, Jenner, Raines and Bains

40 Apologies

Apologies for absence were received from Councillors Howard and Robinson.

41 Matters Arising

There were no matters arising.

42 Declarations of Interest

There were no declarations of interest relating to matters on the agenda.

43 Update from Southern Water

The Chairman opened the item by thanking Southern Water for coming back to speak to the Board. It was acknowledged that the Council has no direct responsibility for Southern Water, and that Southern Water were still under investigation.

The Board received a presentation by Sam Underwood, Daniel McElhinney and Nick Mills from Southern Water (please see attached with minutes).

In response to a question about lobbying for less water waste, Mr Underwood advised that lobbying was taking place through Water UK to reduce the number of plastic bottles in the environment and encourage refillable water bottles. He advised that it would be difficult to target manufacturers as manufacturers respond to a market where sales and convenience take priority, but Southern Water do not endorse the "Fine to Flush" accreditation. Whilst the biodegradable wipes may break down over an extended period of time, they still block up the screens and release plastic into the waste water treatment works, thus creating problems further down the line.

Mr Underwood agreed to share Southern Water's submission on plastic lobbying and the extended polluter tariff.

Councillor Bains suggested that one way to reach out and educate residents would be to deliver information issued by Southern Water about flushing responsibly and reducing plastic waste with Council tax bills for the next fiscal year. Mr Underwood advised that Southern Water was also aiming to work with schools to educate residents, and that Southern Water was going to show how waste water and clean water were two very different teams, by sending them to schools on different day in order to maintain focus.

Councillor Raines offered to work with Southern Water to speak to Hayling Island residents and local groups about water issues.

In response to questions from Board Members about water quality testing, Mr Underwood counselled that:

- a) the Beach Buoy system covered 6 areas, including Chichester and Langstone despite there being no water quality testing taking place in those waters;
- b) reintroducing oysters into the Langstone oyster beds would enable testing to happen in Langstone Harbour;
- c) the Beach Buoy system still needs human intervention to send out alerts to the mailing list, but possibilities of automation in the distant future still exist;
- d) the Blue Marine Foundation were working on the Solent Oysters Restoration Project, which could be funded by Southern Water's Enforcement Undertaking through the Environment Agency. Rather than a prosecuted fine, it allows for the money to go to a localised project agreed by the offender and the Environment Agency to help give improvements;
- e) once Langstone Harbour's waters began to be tested again, the results and data should be readily available to residents, and there was a need to determine responsibility of testing.

Mr Underwood explained that since a change in executive management there appeared to be a marked improvement in Southern Water's performance.

The Chairman then covered questions about the mechanical infrastructure of the pumping station, to which Mr Underwood, Mr Mills and Mr McElhinney advised that:

- 1) whilst in the last meeting of Southern Water and the Operations and Place Shaping Board it was advised that mechanical screening at pumping stations could be a viable option, it was since established that this would be difficult to implement as it required skips and easy access to the site, which Stoke pumping station does not allow for;
- 2) the investment period for improving mechanisms began in 2020, so Southern Water would be working up until then to plan for potential future investments;
- 3) environment permits do not require there to be a backup generator on site, hence why there was not one at Stoke at the time of the incident in 2018;
- 4) along with Southern Water's plans to install a second working pump at the site, they hoped to purchase a second pump in order to have a duty pump, an

Operations and Place Shaping Board (17.12.19)

assist pump, and a standby pump to prevent the events of the incident taking place again;

- 5) they had put in level monitors at 50% of the chamber depth of the sewer pipes in order to track the level of the flow. This had not been in place prior to the incident and the monitors were now in place at the 9701 manhole cover;
- 6) overgrown ditches were not Southern Water's asset; the environment agency deal with it. Southern Water only need to ensure access to manhole covers to allow for easier maintenance routes;
- 7) Southern Water had existing routines in place in order to deal with different types of risk (static risk and dynamic risk) which covered areas such as location, reactive failure, and performance;
- 8) releases over the year were measured in instances rather than duration, so some could have lasted minutes – others hours – and were very dependent on the weather of that day;
- 9) the replacement of the iron sewers on Hayling Island had been prioritised and was going through the risk and value process. Replacing it could cause disruption as the areas were covered by different types of land use, but a scheme was in the pipeline which meant traffic mitigation measures could be planned to ease this disruption.

The Chairman enquired as to whether there was an improved plan for communications for residents. Mr McElhinney advised that there was a new communications strategy in place for dealing with residents' enquiries. He highlighted that all Southern Water representatives at the time of the Stoke Pumping Station incident were focused on fixing the issue rather than informing residents. Mr McElhinney advised that there was now a new incident management structure in place to have a lead to speak to residents/customers, a stakeholder lead, and a service management lead. Southern Water also now had an incident van based in Durrington to take to sites to have a visible presence for residents, and social media will be better utilised to inform residents of immediate action.

In response to a question about coping with the new housing plan for Hayling Island, Mr Underwood advised that there was headroom at the treatment works to expand to accommodate the extra dwellings' supply, and the legal obligation of connecting new properties was counteracted by their aim to reduce water usage to 100 litres per person of water per day by 2030.

In response to questions about Nutrient Neutrality, Mr Underwood counselled that;

- i. Southern Water can mitigate nutrients, because the overall proportion of nutrients in the Solent caused by the releases was typically 5% (but can increase to 10+% at the point of source), and the amount of

nutrients removed by the treatment works was over 90% in each sample;

- ii. the Environment Agency did not say there was a need to reduce nitrates further in the water as Southern Water's emissions coaligned with their permits;
- iii. Southern Water had land in the New Forest to off-set nitrates and were working with PfSH;
- iv. water efficiency measures in new developments would be uncstly to developers but save a lot of water in the long run;
- v. farms cause the largest percentage of nutrient based water pollution, and Natural England would be the non-departmental public body to find out which sites cause the greatest percentage of run-off;
- vi. by investing into clean water by filtering the water upstream of the nutrients by working with the National Farmers Union and Natural England.

The representatives from Southern Water also advised that it was not the capacity of the pipes that had caused an incident at Stoke in 2018, rather it was the efficiency of the pumping station, which once it had a pump replaced was working far better than in previous years.

It was agreed that a trip to Budds Farm to see the treatment works in action in the future would be beneficial. It was agreed that Southern Water would share their submission on plastic lobbying with the Board, and that Southern Water would also share figures on the percentage of nitrates removed in the water treatment process prior to discharges being released.

The Chairman thanked Southern Water for attending and closed the meeting.

The meeting commenced at 5.35 pm and concluded at 7.03 pm